



**hct group**

introducing  
**YourCar**



**the low-cost  
alternative  
to minicab hire**

[www.hctgroup.org](http://www.hctgroup.org)

# introducing YourCar

## the choice is yours

Wouldn't it be easier if minicabs were more accessible? Wouldn't it be better if minicab drivers were more helpful and patient? If you've ever thought that there should be a car service that really meets your needs – then YourCar could be just what you've been looking for.

## an alternative to minicabs

YourCar is a new membership scheme that provides you with a low-cost, accessible alternative to using minicabs and taxis. It has been designed specifically to support people who might have difficulty using public transport and where taxis and regular minicabs don't meet all of your needs.

## five reasons to choose us

### 1 affordable

You will find YourCar's rates are highly competitive in comparison to traditional minicab hire – and we always quote a price at the time of your booking so there are no surprises.

### 2 understanding

YourCar drivers have been specifically trained to help people who might need more support, patience and understanding when they make their journey.

### 3 accessible

YourCar uses the very latest fully accessible vehicles to ensure that everyone can get out and about – including wheelchair users.

### 4 safe

For your peace of mind, all YourCar drivers have passed a CRB police check.

### 5 reliable

We'll always try to get to you on time – and we'll never tell you that we are 'just five minutes away' unless it is true.

# how it works

## become a member

To get started, you'll need to become a member. Annual membership costs just £1 and joining couldn't be easier – just complete the form opposite and return it to us. There's no need to send any money now as we'll add the £1 membership to your first fare when you start using the service.

## book your journey

After that, you simply call the booking hotline during office hours, let us know when you need to travel, where you are going and if anyone else will be travelling with you. Our friendly and helpful staff will quote you an exact price for your journey based on the information you have provided.

## away you go

YourCar will arrive at the appointed time and away you go. As a member, you can be sure that we'll always send a vehicle and trained driver that meets your individual needs and requirements. At the end of the journey, simply pay the driver the quoted fare – just like a regular minicab.

**to book, please call**

**020 7275 2402**

Our booking line is open  
between 9am and 5pm  
Monday to Friday

**[www.YourCar.org.uk](http://www.YourCar.org.uk)**

Tear here

# join today

To become a YourCar member, simply complete this form and return it to:  
YourCar, Ash Grove, Mare Street, London E8 4RH

Please complete this form in block capitals and tick all appropriate boxes

**We will never give information you provide on this form to a third party**

## your details

Title	<input type="checkbox"/>	Mr	<input type="checkbox"/>	Mrs	<input type="checkbox"/>	Ms	<input type="checkbox"/>	Other	<input type="checkbox"/>
First name(s)									
Last name									
Date of birth									
Address									
							Postcode		
Home tel									
Work tel									
Mobile									
E-mail									

Now please complete the rest of this form, overleaf

Tear here

## getting out and about

Please give us a few more details about yourself so we can provide you with the right level of service and confirm your eligibility for YourCar. Please complete this form in block capitals and tick all appropriate boxes

Do you consider yourself to have a mobility difficulty and/or a disability?

Yes

No

If **yes**, please give details

Do you have sight or hearing loss?

Yes

No

If **yes**, please give details

Are you a wheelchair user?

Yes

No

Do you currently have difficulty using or accessing public transport for all your travel needs?

Yes

No

If **yes**, please give details

Signature

Print name

Date

If you are completing this form for someone else, please describe your relationship to them

Are they under 16 years of age?

Yes

No

Terms and conditions apply. These are available at [www.yourcar.org.uk](http://www.yourcar.org.uk) Service is subject to availability. Your £1 membership fee will be added to your first YourCar fare. HCT Group is registered as a data controller under the Data Protection Act 1998 registration number Z7642329

## About HCT Group

HCT Group is one of the UK's largest and most successful social enterprises, providing transport services that safely deliver more than 27,500 passenger trips every day from a range of depots across London and West Yorkshire. From providing London red bus routes to running Leeds yellow school buses; from community minibus transport to training and education for transport – no-one works harder to help the community get out and about. To find out more about HCT Group, please visit [www.hctgroup.org](http://www.hctgroup.org)

## HCT Group

Ash Grove Bus Depot  
Mare Street  
London E8 4RH

### tel

020 7275 2400

### fax

020 7275 2450

### e-mail

[info@hctgroup.org](mailto:info@hctgroup.org)

HCT Group is a company registered in England and Wales. Company number 1747483. Registered charity number 1091318. VAT number 805311274. Our registered and main correspondence address is: Ash Grove Bus Depot, Mare Street, London E8 4RH

Printed on Revive Pure White Silk, a recycled paper produced using 100% recycled waste at a mill that has been awarded the ISO140001 certificate for environmental management. The pulp is bleached using a totally chlorine free process.

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